

BOSTON SASH & MILLWORK

LIMITED PRODUCT WARRANTY

For Exterior Doors

GENERAL PROVISIONS

The express warranties set forth, herein, are in lieu of all other warranties, express or implied, to include, without limitation, any warranty of merchantability or fitness for a particular purpose.

BS&M shall not be liable for any other costs incidental to the repair or replacement of any of its products, including any consequential damages arising directly or indirectly from the use of its products.

To make a claim under this Limited Warranty, you must contact the contractor who installed the product or the dealer from whom the product was purchased. If neither the contractor nor dealer is known, call: Customer Service at (508) 880-8808 or write to Boston Sash & Millwork, P.O. Box 345, No. Dighton, MA 02764

Some products being generic and/or custom made to specifications supplied to BS&M may not be clearly distinguishable from products produced by other manufacturers and may require proof of being purchased from BS&M.

MILLWORK (WOOD PARTS) & HARDWARE (METAL, NYLON AND VINYL PARTS)

BS&M warrants its millwork workmanship and materials to be of high quality and free from defects which may render it unserviceable, for a period of two years from date of shipment from factory. We agree to repair or replace any defective factory items and to deliver to our original point of delivery, at no charge. Natural variations in color or texture are not considered defects.

INSULATING GLASS

BS&M warrants against failure of the air seal for a period of ten years, from date of shipment from factory. We agree to replace either the glass or both the sash and glass, at our option, and deliver to the original point of delivery, at no charge.

TRANSOM SASH INSTALLATION

BS&M Does not pre-install Transom sash to allow finish painting in the field. Sashes are stopped in temporarily.

CONDITIONS

All wood surfaces must be kept properly protected with paint or varnish, with the first top coat being applied within 2 weeks after receipt of products.

Exterior Doors are to have a protective overhang that projects from the top equal to at least one half of the height of the door.

Wood defects, in units having stain applied over any prime coat, are subject to exclusion from coverage under this warranty, as some stains are not compatible with some or all primers. Cracks or splits under 1/32" in width and 3" in length are not considered defects.

EXCLUSIONS FROM COVERAGE

◇ Cracked or broken glass

- ◇ Doors wider than 40” and or taller than 96”
- ◇ Doors with solid wood panels wider than 12”.
- ◇ Damage due to insufficient venting of space between Storm doors and entrance.
- ◇ Doors finished with dark colored finishes and or set in direct sunlight.
- ◇ Damage caused by improper installation, use, or maintenance; accident; Act of God; or any other circumstances beyond the control of Boston Sash & Millwork.
- ◇ Damage caused by water leakage or high humidity, other than as a result of a defective product or glass.
- ◇ Damage caused by airborne pollutants.
- ◇ Minor scratches or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision.
- ◇ Performance of finish paints not applied by Boston Sash.
- ◇ Labor or other charges incurred or claimed by customer.

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DOOR INSTALLATION PROCEDURES

PRE-INSTALLATION

- ◇ Store door units in a clean, dry, well ventilated building in the geographic area of the job site to allow acclimating to the relative humidity of the area. Allow job site concrete floors, foundations and plaster walls to dry, thoroughly, before installing units and/or replacement sash.
- ◇ Check rough opening dimension, assure that opening is plumb, level and square.

UNIT INSTALLATION

- ◇ Center door unit in opening, block sill at side jamb area, check sill to assure it is level.
- ◇ Shim behind jamb at all hinge points and at head jamb in 16" intervals.. Do not force jamb to bow.
- ◇ Check unit to assure that it is plumb, level and square. Nail through exterior casing to secure unit to wall. Install one screw in each Hinge that penetrates jamb and anchors at least 1' in sub-frame.
- ◇ When insulating between jamb and rough opening, take care not to cause the jamb to bow by overpacking the insulation or using expandable type foam.

FINISHING PROCEDURES

Remove sash completely from frame before finishing. Paint or stain surfaces as soon as possible in accordance with the paint/stain manufacturer's instructions.

. Oil based stains are acceptable. Read the paint/stain manufacturers recommended application instructions for cedar.

Care should be taken ***not to*** paint or stain the weather stripping.